ASSA ABLOY is the global leader in door opening solutions, dedicated to satisfying end-user needs for security, safety and convenience

Process for requesting SAM data

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Requesting SAM data in SAM

- Settings / Lock chart data → Request lock chart data

- Save Matrix file generated and send it to the specialist dealer (e.g. by e-mail)

- Alternatively: Requesting the conventional way

- *Obtain prices directly from your specialist dealer*

- *SAM can also be configured as an e-mail client, see the help function.*

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Requesting SAM data in Matrix

- **Matrix 2.5.1 or higher!**

- New "SAM data request" order
  (Does not apply if there is a SAM request (see above))

- Read in security card

- Create order
  (Does not apply if there is a SAM request (see above))

- If appropriate state commission or further details

- Send order

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Process for AAST

- Order received and processed

- Lock chart data generated and provided

- As a rule, upload data within 20-30 minutes

- *For security reasons, SAM data is only available for download for a limited time!*

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Receiving and exporting data in Matrix

- **For security reasons: Download data manually**
(as for other lock charts)

- **Open order**
(Order type "SAM lock chart")

- **Right-click → Export SAM system data**

- **Save data and forward, e.g. by e-mail or USB stick**
(For security reasons: when sending by e-mail, you first need to save the data as a ZIP archive!)

Reading the data in SAM

- Settings / Lock chart data → Load data

- Select storage location for lock chart data
  (Extract ZIP file first!)

- During the import, all cylinders can be installed in accordance with the lock chart

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